

## **Impact of Banking Reforms on Employees' Role Clarity : A Case of an Indian Public Sector Bank**

- *Deepak K Srivastava, Umesh Holani, Naval Bajpai*

Banking reforms has brought in many changes in work culture of public sector banks. With this background, this paper investigates the impact of banking reforms on role clarity of public sector bank employees. Role clarity is one of the important factors of work culture. This study is based on about 120 respondents selected randomly from middle and top-level management of five different branches of a public sector bank. A questionnaire developed by Sinha (1990) was used for ascertaining the degree of role clarity. The items reliability of questionnaire was found 0.785 (Cronbatch alpha value). The findings show support for the banking reform that has increased the role clarity of employees.